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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANTS: *Skuriat et al.*  
SERIAL NUMBER: 09/540.648 EXAMINER: Sally Shih  
FILING DATE: March 31, 2000 ART UNIT: 3624  
FOR: METHOD AND SYSTEM FOR MEASURING TRADE MANAGEMENT  
PERFORMANCE

Commissioner for Patents  
P.O. Box. 1450  
Alexandria, VA 22313-1450

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AMENDMENT A

AND RESPONSE TO OFFICE ACTION MAILED MAY 22, 2003

A. Introductory Comments

This document is filed in response to the Office Action mailed May 22, 2003. Applicants enclose herewith a Petition for a three-month extension of time pursuant to 37 C.F.R. §1.136(a) and a \$950 check as required by 37 C.F.R. §1.17(a)(1). With this extension of time, the present Amendment and Response would be due on November 22, 2003.

Please amend the above-identified application as follows: